

Welcome to Leisure Hub, our new online booking system

Make your class and activity bookings here

In order to make an online booking, you will need to [logon](#) to Leisure Hub our new online booking system. We no longer use Horizons, so all members must reregister on Leisure Hub

Please note that your account requires a valid email address. The email address that we have sent this communication to is the one that we hold on our system and is the one you should use to register.

Please note the following before proceeding;

- Most bookable classes / sessions can be booked online
- Racquet sports can be booked online with the exception of table tennis (these are not available on reopening at 14th September). Our programme will increase over the weeks after opening.
- All bookings are subject to availability
- Please read our [terms and conditions](#) before making an online booking

Other Bookings

These are not available at present. We will update members when this becomes available. These include;

- Netball Courts
- Basketball
- Volleyball
- Birthday Parties and Special Events
- Club and Group Bookings

Terms and Conditions

Please read these before registering and making your online booking

Registration

The person registering for online bookings must be the registered EDLC Member for the Membership Card being used. Membership Cards are not transferable.

Bookings

Centre memberships –

All bookings made online must be "paid for" online at the time of booking.

All Inclusive Memberships -

For all activities included in your membership, use Quick Book. You will receive an email confirmation of the booking

For all paid bookings, these must be "paid for" online at the time of booking.

Attendance

The cardholder must be attending the activity and must report to reception with the Membership Card before the activity commences or the booking will be logged as "failed to attend".

Free Bookings made online can be cancelled online. If in doubt, telephone the centre to do this, giving at least 24 hours' notice.

"Failure to attend" or cancelling a booking may result in the full casual rate for the activity being payable prior to making future bookings.

For court activity bookings, 5 minutes are deducted where needed for equipment changeovers.

The standard EDLC Membership Terms and Conditions apply.

Every attempt will be made to stick to the published programme; however facilities, classes, courses and instructors are subject to availability/session times and opening hours. We will give appropriate notice of any changes.

The discovery of any false information leading to the issue of the Membership Card will result in its cancellation.

EDLC reserves the right to amend, withdraw and/or update the Terms and

Conditions of Membership at their discretion.

Members must abide by the Terms and Conditions governing entry and use at each leisure centre, displayed in the reception area.

EDLC reserves the right to refuse admission to any of its facilities.

Contact Details

How to contact us

If you are experiencing problems with making a booking, in the first instance, please consult the website FAQ's

If this doesn't resolve your problem, please call the appropriate centre to make your booking.

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|--------------------------------|---------------------|
| • Allander Leisure Centre | Tel : 0141 777 3070 |
| • Kirkintilloch Leisure Centre | Tel : 0141 578 8222 |
| • Leisuredrome | Tel : 0141 777 3060 |

For any other enquiries, you can contact us by selecting one of the following links;

- [Allander](#) Leisure Centre
- [Kirkintilloch](#) Leisure centre
- [Leisuredrome](#)

Please note, we will not accept email booking requests

Frequently asked questions

The system is not recognising my email address

You should be using the email that you gave us when you took out your membership or the address that as on the email we sent you.

Why aren't my card details being recognised when I try to register?

If your card number does not start with an 8, then you may have an old membership card. This will be replaced for free by the Leisure Centre. However you should still be able to register with the number provided on the email.

I can select the activity or class that I want, but why isn't the time that I want listed?

If your preferred time is not listed in your search results, then your chosen activity or class is unavailable for that time.

Can I see the bookings that I have made?

Yes, select **My Bookings** and you will be able to see all of your bookings.

Is there a limit to the number of bookings that I can make?

You can make up to 7 online bookings in any 5 day period

How far in advance can I book?

All activities can be booked 5 days in advance..

Why is it only members can book online?

This is due to our pricing policy as our default price is the maximum charge and does not recognise if you are due an form of discount. Having a membership automatically defaults to the cheapest price for your membership type.